

TERMS AND CONDITIONS

1. Acceptance of Terms:

By accessing or using the services provided by Liz Pie Pastry, you agree to comply with and be bound by these Terms and Conditions.

2. Ordering and Payment:

- a. All orders are subject to availability.
- b. Prices are as stated on the website and are subject to change without notice.
- c. Payment must be made in full at the time of placing an order.
- d. We accept Card and cash payments.

3. Cancellation and Refund Policy:

- a. Cancellations must be made at least 48 hours before the scheduled delivery or pickup time.
- b. Refunds will not be provided for cancellations made after preparation of food.
- c. In the event of quality issues or errors on our part, refunds or replacements may be offered at our discretion.

4. Delivery:

- a. We provide standard delivery services within a 5-mile radius. Delivery charges may vary outside this area.
- b. Delivery times are approximate and may be affected by factors beyond our control.
- c. It is the responsibility of the customer to provide accurate delivery information.
- d. We are not liable for delays or non-delivery due to incomplete or inaccurate address details.

5. Product Information:

- a. We strive to provide accurate descriptions and images of our pastries, but variations may occur.
- b. Allergen information is available for each product, and it is the customer's responsibility to review and consider potential allergies.

6. Intellectual Property:

- a. All content on our website, including but not limited to text, images, and logos, is the property of Liz Pie Pastry.
- b. Reproduction or distribution of any content without our express written permission is prohibited.

7. Privacy Policy:

- a. We collect and process personal information in accordance with our Privacy Policy, which can be found on our website.

8. Liability:

- a. Our liability for any claim arising out of the purchase of our pastries is limited to the purchase price of the product.
- b. We are not liable for any indirect, consequential, or incidental damages.

9. Governing Law:

These Terms and Conditions are governed by the laws of England and Wales Jurisdiction, and any disputes will be resolved in accordance with the laws of this jurisdiction.

10. Changes to Terms:

We reserve the right to update or modify these Terms and Conditions at any time without prior notice. It is your responsibility to review them periodically.

By placing an order with Liz Pie Pastry, you acknowledge that you have read, understood, and agree to these Terms and Conditions. If you do not agree, please do not use our services.

